

## **Information about responses to the current health alert regarding COVID-19**

### **Schools and childcare**

Schools will remain open for as long as feasible given our current environment. In the event of school closure (due to ban on public gatherings) where students will be sent home, teaching and support staff will remain at work.

Childcare center staff will publish information about the children's education program/curriculum on the Childcare centers website. We encourage parents to take time daily to familiarize themselves with their children's education requirements and continue with the program at home if at all possible. Head teachers for each class will provide further information.

Public school staff will publish information on the schools website and information about the children's education curriculum will be accessible on Mentor. The Google-suite is available to some of the students and teaching staff is preparing work/study schedule for those students in the event of school closure.

Music schools like other schools will keep parents and children updated with the latest information about the outbreak. Teaching staff is preparing work/study schedule for those students in the event of school closure.

Youth community centers will be closed along with schools if the need arises.

Further information will be provided as it becomes available

Schools and other services have increased all hygiene measures in order to minimize the risk of infection. Hand and hygiene, washing and/or use of are emphasized and alcohol-based hand-sanitizer are widely available. Preventative measures have been put in place in food preparation and serving in schools and other public places. All commonly handled and used surface areas are regularly and thoroughly sanitized.

Information about hygiene measures and infection prevention are distributed throughout schools and other institutions and placed where they are highly visible and relevant.

It is vital that we as a community pull together to ensure that our children's education and our schools remain as well functioning as possible during this time. We trust that schools and families support that aim now as before.

### **Home and community care**

Current level of care will remain unchanged as long as possible but added safety measures will if a service client or clients become infected by COVID-19.

Early data suggest older people are twice as likely to have serious COVID-19 illness. This may be because immune systems change with age, making it harder to fight off diseases and infection. Older adults also are more likely to have underlying health conditions that make it harder to cope with and recover from illness.

In addition, people of all ages, with or without disabilities, seem to be at higher risk for getting very sick from COVID-19 if they have serious chronic medical conditions like heart, lung or kidney disease.

Detailed Information about hygiene measures and infection prevention are given to all staff and clients and staff will have all necessary sanitation such as wipes, gloves and alcohol-based hand-sanitizers as part of their work kit.

We urge all service users to inform us immediately in the event of actual or suspected infection so that appropriate safety measures can be put in place.

Staff will be required to wear safety masks, clothes, glasses and gloves if working in an environment where there is suspected or confirmed infection. Those items will be sanitized and stored in air tight packs and only worn at one location so as to minimize possible spread of infection.

We emphasize that those in urgent need of care will receive those services but in the eventuality of wide spread infection services to those in urgent need will be prioritized. This means that some services may not be provided during this time or provided by other means such as via telephone or the internet.

### **Disability services and accommodation services**

Current level of care will remain unchanged as long as possible but added safety measures will if a service client or clients become infected by COVID-19.

Early data suggest That people of all ages, with or without disabilities, seem to be at higher risk for getting very sick from COVID-19 if they have serious chronic medical conditions like heart, lung or kidney disease.

Detailed Information about hygiene measures and infection prevention are given to all staff and clients and staff will have all necessary sanitation such as wipes, gloves and alcohol-based hand-sanitizers as part of their work kit.

We urge all staff to monitor clients health regularly and inform us immediately in the event of actual or suspected infection so that appropriate safety measures can be put in place.

Staff will be required to wear safety masks, clothes, glasses and gloves if working in an environment where there is suspected or confirmed infection. Those items will be sanitized and stored in air tight packs and only worn at one location so as to minimize possible spread of infection.

In the event of suspected or actual illness all visitation to clients will be curtailed but we urge families and friends to remain in contact via alternate means such as telephone or the internet. For now we urge visitors to be mindful of safety measures and limit their visits